



## Goals and Objectives 2024 Chemung County Mental Hygiene Department

Brian Hart, Commissioner  
(bhart@chemungcountyny.gov)

### Goal 1

Goal 1: Title Workforce- The challenge of our times!

Goal 1: Target Completion Date Dec 31, 2025

Goal 1: Description As a community we are committed to addressing the national issue of a severe shortage of staff at all levels, and therefore we are committed to analyze all possible opportunities to change the trajectory of this issue including but not limited to increased funding, marketing, training, consolidation of services.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Workforce

Goal 1: Need Addressed 2 Other

Goal 1, Objective 1: Title SWOT Analysis

Goal 1, Objective 1, Target Completion Date Dec 31, 2023

Goal 1, Objective 1, Description Conduct a SWOT analysis of all community-based organizations, and their programs in comparison to the increased demand for assistance.

Goal 1, Objective 2: Title Strategic Plan

Goal 1, Objective 2, Target Completion Date Apr 30, 2024

Goal 1, Objective 2, Description Develop a plan to address all possible opportunities to; enhance the education and benefits of current staff, attract potential individuals into the field, and pursue efficiencies amongst agencies and/or programs.

### Goal 2

Goal 2: Title Housing Development

Goal 2: Target Completion Date Dec 31, 2026

Goal 2: Description While we are committed continue in the pursuit of additional housing like most of not all counties, we also believe it is important to assess current housing programs to assure that all reasonable efforts are being down to work with individuals in transitioning them to the least restrictive housing environment that achieves optimal self- reliance.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Housing

Goal 2, Objective 1: Title Develop new housing

Goal 2, Objective 1, Target Completion Date Dec 31, 2025

Goal 2, Objective 1, Description Work with the state agencies to secure additional funding that will result in more licensed supportive/IRA beds and adequate funding to assure theirs and existing beds sustainability.

Goal 2, Objective 2: Title Address the gap between access, availability, vs. affordability vs. need.

Goal 2, Objective 2, Target Completion Date Dec 31, 2025

Goal 2, Objective 2, Description Conduct a series of meetings with both current housing providers and community stakeholders to assess and plan for changes in the various housing options in the community. This process will bring barriers to the forefront, assess opportunities for process efficiencies and make recommendations for creative approaches including direct work with existing landlords.

### Goal 3

Goal 3: Title Cross System Service Delivery

Goal 3: Target Completion Date Jun 30, 2024

Goal 3: Description Recognizing that serving individuals who are dually diagnosed, and/or have unmet needs that can't be easily accommodated in their primary service delivery system, we will develop enhanced collaboration amongst behavioral

health care providers as well as other stakeholders such as law enforcement, LDSS, and school districts.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Cross System Services

Goal 3, Objective 1: Title Education

Goal 3, Objective 1, Target Completion Date Sep 30, 2024

Goal 3, Objective 1, Description Develop trainings with content experts from our community that are willing and able to provide community-based trainings acknowledging that while our systems are siloed at times, people are not, and therefore understanding how to best work with individuals requires an ability to recognize their unique needs while utilizing self-awareness into our implicit biases.

#### Goal 4

Goal 4: Title Transportation

Goal 4: Target Completion Date Dec 31, 2024

Goal 4: Description Since the state took over the medical transportation system, the system has dramatically become unavailable. This is further complicated by a significant number of the people we serve lacking transportation for non-medical needs such as trips to the grocery store, pharmacy, and LDSS. While public transportation is available, it often involves a multi-hour wait for what is often a 30 minute or less process.

Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? No

Goal 4: Need Addressed 1 Transportation

Goal 4: Need Addressed 2

Goal 4: Need Addressed 3

Goal 4, Objective 1: Title Alternatives to a broken system.

Goal 4, Objective 1, Target Completion Date Jun 30, 2025

Goal 4, Objective 1, Description Explore funding opportunities to develop a transportation alternative that considers volunteers, agency vehicles, and seeking modifications to the existing systems.

tion